



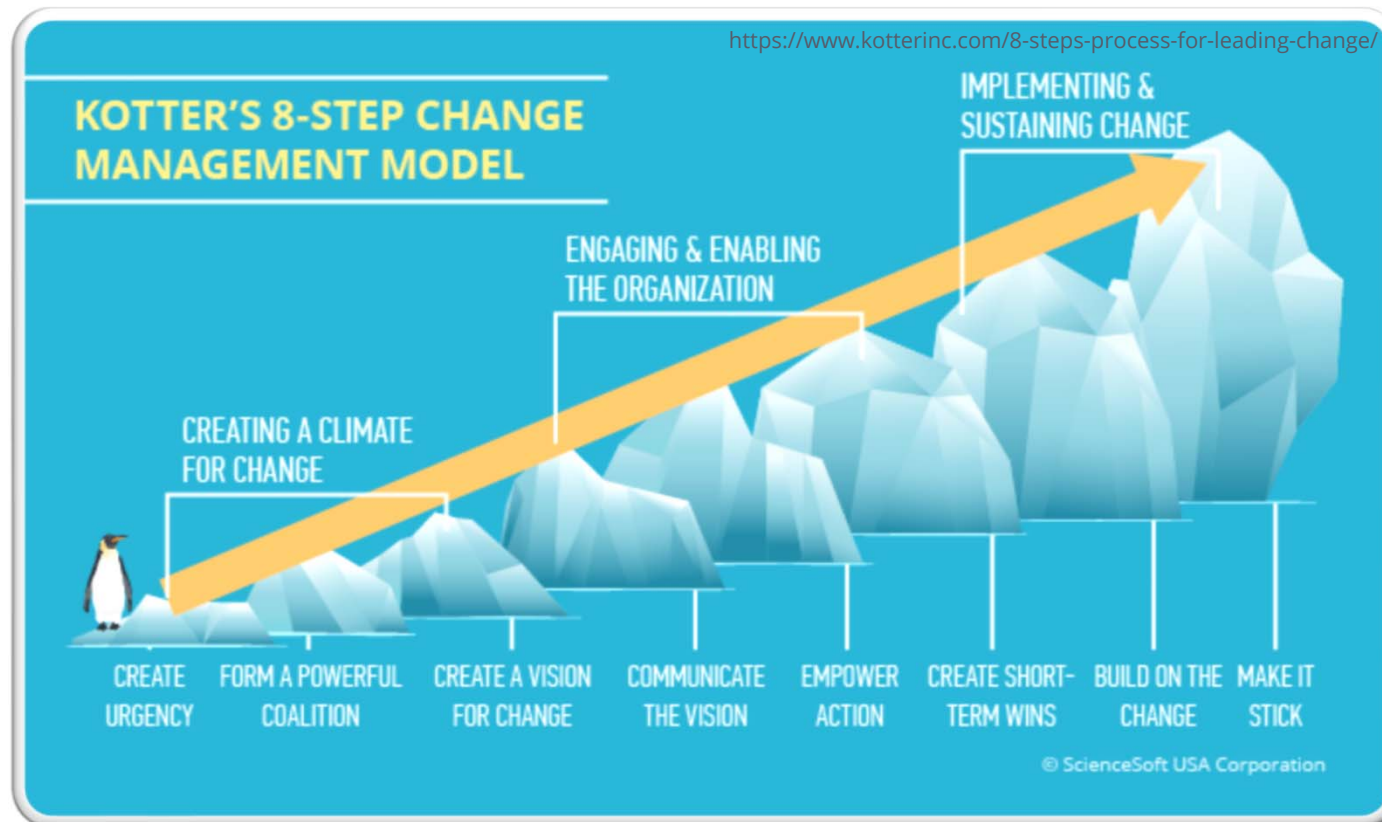
Individual Progress ► Collective Success

Building stronger alliances through better partner selection



John Deehan
Principal Consultant

Kotter's change model



Technology

AI is changing the way companies think about how they engage their customers, empower their employees and optimise their operations. Predominantly, the AI in smart machines currently manages the more traditional repetitive tasks; however, this is advancing very quickly.

The ability of AI to adapt to continuously changing tasks will move quickly into the mainstream

This will be a paradigm shift from *assisted intelligence* swinging all the way across to full *autonomous intelligence* where machines are able to learn enough to make recommendations that humans can trust.

<https://www.themanufacturer.com/articles/power-artificial-intelligence-manufacturing/>



So what?

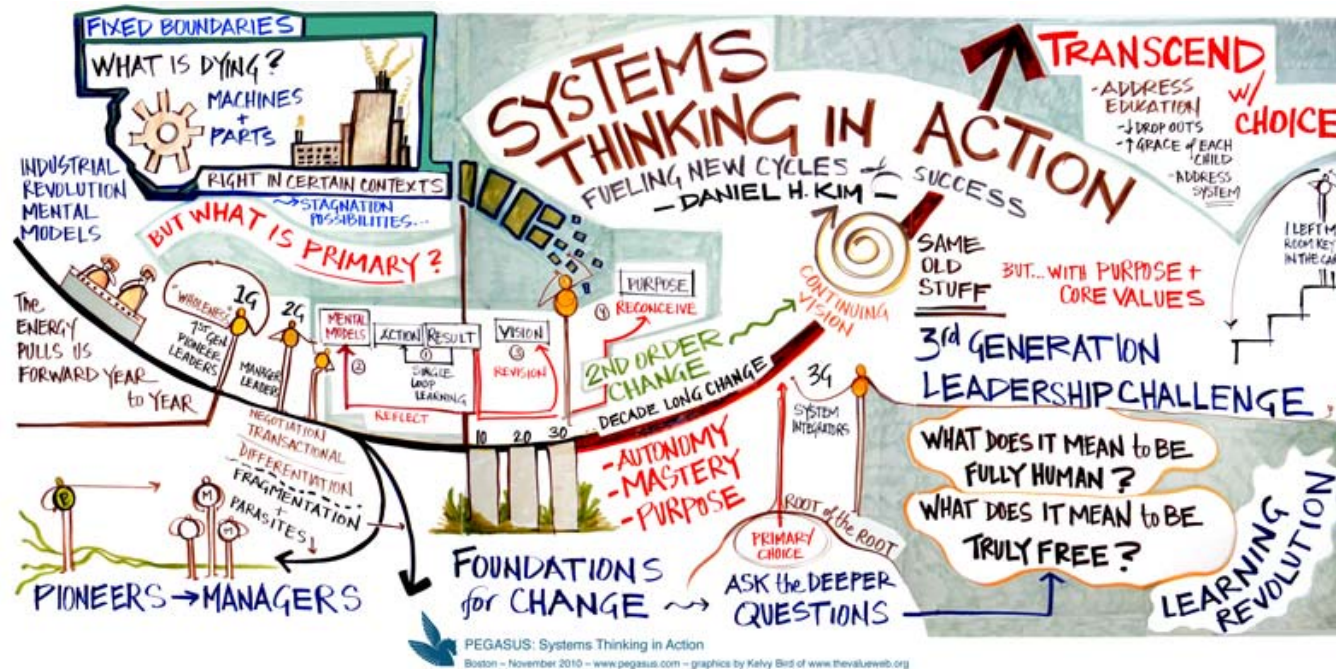
System of profound knowledge

- A. Appreciating the system
 - B. Understanding variation
 - C. Psychology
 - D. Epistemology
-
- 1. Better design of products to improve service
 - 2. Higher level of uniform product quality
 - 3. Improvement of product testing in the workplace and in research centers
 - 4. Greater sales through side [global] markets

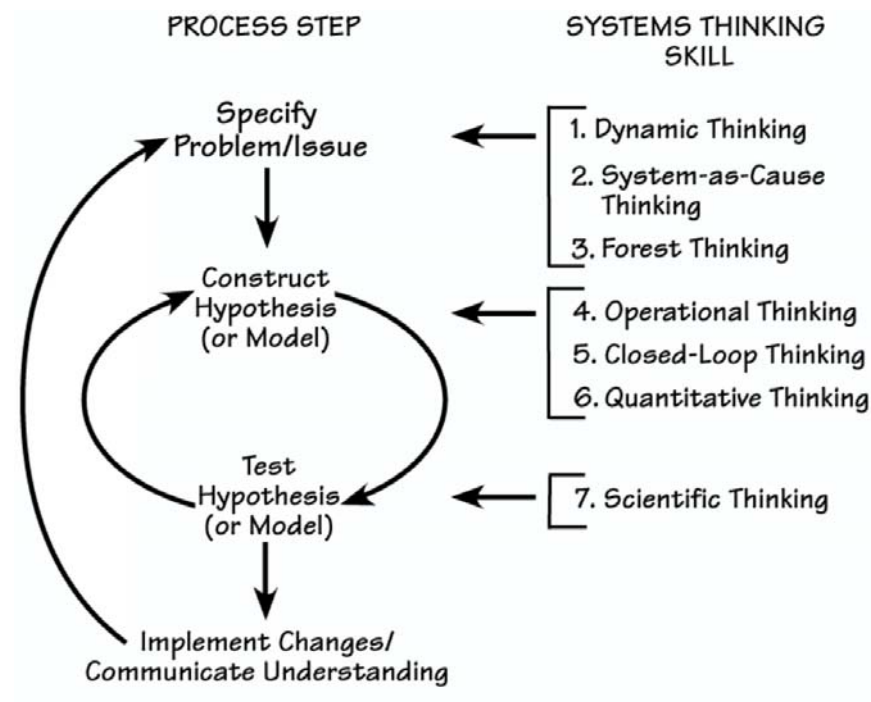
William Edwards
DEMING



Well, it turns out people have been walking this path for years



Well, it turns out people have been walking this path for years



Simple tools for systems thinking

TOOLS OF A SYSTEM THINKER

